

### STATE OF MISSOURI OFFICE OF ADMINISTRATION DIVISION OF PURCHASING AND MATERIALS MANAGEMENT (DPMM) REQUEST FOR PROPOSAL (RFP)

**AMENDMENT NO.: 001** REQ NO.: NR 812 HP027000001

RFP NO.: B3Z07025 **BUYER: John Hall** 

TITLE: Job Task Analysis & Job Description Services PHONE NO.: (573) 522-1620 **ISSUE DATE: 09/20/06** E-MAIL: john.hall@oa.mo.gov

### RETURN PROPOSAL NO LATER THAN: October 10, 2006 AT 2:00 PM CENTRAL TIME

**MAILING INSTRUCTIONS:** Print or type RFP Number and Return Due Date on the lower left hand corner of the

envelope or package. Delivered sealed proposals must be in DPMM office (301 W High Street, Room 630) by the return date and time.

### RETURN PROPOSAL AND AMENDMENT(S) TO:

(U.S. Mail) (Courier Service)

**DPMM** or **DPMM** 

**PO BOX 809** 301 WEST HIGH STREET, ROOM 630

JEFFERSON CITY MO 65102-0809 **JEFFERSON CITY MO 65101** 

CONTRACT PERIOD: Date of Award through Twenty (20) Weeks

### DELIVER SUPPLIES/SERVICES FOB (Free On Board) DESTINATION TO THE FOLLOWING ADDRESS:

Missouri State Highway Patrol Warehouse - 1510 E. Elm St. Jefferson City, MO 65101

The offeror hereby declares understanding, agreement and certification of compliance to provide the items and/or services, at the prices quoted, in accordance with all terms and conditions, requirements, and specifications of the original RFP as modified by this and any previously issued RFP amendments. The offeror should, as a matter of clarity and assurance, also sign and return all previously issued RFP amendment(s) and the original RFP document. The offeror agrees that the language of the original RFP as modified by this and any previously issued RFP amendments shall govern in the event of a conflict with his/her proposal. The offeror further agrees that upon receipt of an authorized purchase order from the Division of Purchasing and Materials Management or when a Notice of Award is signed and issued by an authorized official of the State of Missouri, a binding contract shall exist between the offeror and the State of Missouri.

### SIGNATURE REQUIRED

DOING BUSINESS AS (DBA) NAME		LEGAL NAME OF ENTITY	/INDIVIDUAL FILED	WITH IRS FOR THIS TAX ID NO.
MAILING ADDRESS		IRS FORM 1099 MAILING	ADDRESS	
CITY, STATE, ZIP CODE		CITY, STATE, ZIP CODE		
CONTACT PERSON		EMAIL ADDRESS		
PHONE NUMBER		FAX NUMBER		
TAXPAYER ID NUMBER (TIN)	TAXPAYER ID (TIN) TYPE (		VENDOR NUMBER	(IF KNOWN)
VENDOR TAX FILING TYPE WITH IRS (CHECK ONE)			(NOTE: LLC IS	NOT A VALID TAX FILING TYPE.)
Corporation Individual State	e/Local Government	Partnership S	ole Proprietor	Other
AUTHORIZED SIGNATURE		DATE		
PRINTED NAME		TITLE		

### Missouri State Highway Patrol Job Task Analysis & Job Description Services

1. Amendment #001 revised or inserted the following paragraphs.

1.3.4

1.3.5

2.2.7



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The offeror hereby declares understanding, agreement and certification of compliance to provide the items and/or services, at the prices quoted, in accordance with all requirements and specifications contained herein and the Terms and Conditions Request for Proposal (Revised 02/10/06). The offeror further agrees that the language of this RFP shall govern in the event of a conflict with his/her proposal. The offeror further agrees that upon receipt of an authorized purchase order from the Division of Purchasing and Materials Management or when a Notice of Award is signed and issued by an authorized official of the State of Missouri, a binding contract shall exist between the offeror and the State of Missouri.

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Corporation Individual State	e/Local Government	Partnership S	ole ProprietorOther
AUTHORIZED SIGNATURE		DATE	
PRINTED NAME		TITLE	

### 1. INTRODUCTION AND GENERAL INFORMATION

### 1.1 Introduction:

1.1.1 This document constitutes a request for competitive, sealed proposals for the provision of job task analysis and job description services as set forth herein.

- 1.1.2 Organization This document, referred to as a Request for Proposal (RFP), is divided into the following parts:
  - 1) Introduction and General Information
  - 2) Contractual Requirements
  - 3) Proposal Submission Information
  - 4) Pricing Page
  - 5) Exhibits A G
  - 6) Terms and Conditions
- 1.2 Pre-Proposal Conference A pre-proposal conference regarding this Request for Proposal will be held on September 25, 2006 at 1:00 p.m., in Room 493 of the Harry S Truman Building, 301 West High Street, Jefferson City, Missouri.
- 1.2.1 Pre-Proposal Conference Agenda The offeror should bring a copy of the RFP since it will be used as the agenda for the pre-proposal conference.
- 1.2.2 Pre-Proposal Conference RFP Questions All potential offerors are encouraged to attend the Pre-Proposal as it will be used as the forum for questions, communications, and discussions regarding the RFP. The offeror should become familiar with the RFP and develop all questions prior to the conference in order to ask questions and otherwise participate in the public communications regarding the RFP.
  - a. Prior Communication Prior to the Pre-Proposal Conference, the offeror may submit written communications and/or questions regarding the RFP to the buyer identified on page one. Such prior communication will provide the State of Missouri with insight into areas of the RFP which may be brought up for discussion during the conference and which may require clarification.
  - b. During the Pre-Proposal Conference, it shall be the sole responsibility of the offeror to orally address all issues previously presented to the buyer by the offeror, including any questions regarding the RFP or areas of the RFP requiring clarification.
  - c. Amendment to the RFP Any changes needed to the RFP as a result of discussions from the Pre-Proposal Conference will be accomplished as an amendment to the RFP. Neither formal minutes of the conference nor written records of the questions/communications will be maintained.
- 1.2.3 Pre-Proposal Conference Special Accommodations Offerors are strongly encouraged to advise the Division of Purchasing and Materials Management within five (5) working days of the scheduled pre-proposal conference of any special accommodations needed for disabled personnel who will be attending the conference so that these accommodations can be made.

### 1.3 Background Information:

- 1.3.1 The pre-employment testing portion of the selection process for the position of trooper with the Missouri State Highway Patrol was professionally developed and constructed to meet the federal <u>Uniform Guidelines on Employee Selection Procedures</u>. The applicant testing portion is based on the initial research and job description developed several years ago.
- 1.3.2 The job tasks performed by troopers have changed since the last job task analysis was conducted, thus a new job task analysis and job description is required. Additional duties have been placed upon troopers and technological advancements have impacted work processes and related equipment.

1.3.3 The Missouri State Highway Patrol Law Enforcement Academy is located in Jefferson City, MO. The Academy holds a twenty-seven (27) week recruit school once per year and/or as directed by the Academy superintendent. During the recruit school, recruits receive intensive academic and rigorous physical training, through both classroom instruction and practical exercises.

- a. Among the many subjects taught, recruits are instructed in basic police procedures, methodologies and psychology of law enforcement, criminal and civil laws, health and fitness, firearms, patrol procedures, self-defense, arrest procedures, accident and criminal investigation, computer basics, computer-aided accident diagramming, first-aid, and preservation of evidence.
- b. An agreement with Mineral Area College allows recruits to receive 46 credit hours towards an Associates of Science Degree majoring in Criminal Justice.
- c. The recruits must live in the academy dormitory without their families from Sunday evening through Friday afternoon. Normally, they are on pass during the weekends. Recruits receive a salary plus room and board while in the academy.
- d. Following successful completion of training, a recruit is then called a trooper, and each trooper is assigned to an experienced trooper for "on-the-job" training in actual road duty. Assignments are made where vacancies exist in the state. Troopers may indicate a troop preference, but the needs of the Missouri State Highway Patrol are given first consideration in assignments.

Paragraph 1.3.4, subparagraphs of 1.3.4, and paragraph 1.3.5 inserted and remaining paragraphs renumbered by Amendment #001.

- 1.3.4 The current physical ability test used by the Missouri State Highway Patrol uses competitive scoring of eights separate events. The eight events currently used are:
  - a. Dynamic Arm Strength;
  - b. Grip Strength;
  - c. Half-Mile Shuttle Run;
  - d. Push-up;
  - e. Shoulder Strength;
  - f. Side Step;
  - g. Standing Long Jump; and
  - h. Trigger Pull.
- 1.3.5 The State of Missouri currently employs approximately 1,200 troopers.
- 1.3.6 Although an attempt has been made to provide accurate and up-to-date information, the State of Missouri does not warrant or represent that the background information provided herein reflects all relationships or existing conditions related to this Request for Proposal.

### 2. CONTRACTUAL REQUIREMENTS

### 2.1 General Requirements:

2.1.1 The contractor shall perform a job task analysis and develop a job description for the Missouri State Trooper position (hereinafter referred to as a trooper) of the Missouri Highway Patrol (hereinafter referred to as the state agency), in accordance with the provisions and requirements stated herein.

2.1.2 The contractor shall perform all services to the sole satisfaction of the state agency.

### **2.2** Performance Requirements:

- 2.2.1 The contractor shall research and perform a comprehensive job task analysis based on the essential and non-essential job duties and functions of a trooper. The contractor shall, at a minimum, analyze the following:
  - a. The essential duties and functions necessary to successfully perform the job tasks of a trooper, including academic and physical demands,
  - b. The knowledge, skills, and abilities required of recruits for successful performance as a trooper,
  - c. The linkage of such knowledge, skills, and abilities required of recruits to the essential duties and functions of a trooper.
  - d. All applicable literacy requirements for troopers and their relationship to essential duties, functions, and job tasks.
- 2.2.2 The contractor shall obtain information for the job task analysis through any of, but not necessarily limited to, the following:
  - a. Contractor developed survey instruments to be distributed by the state agency to the appropriate incumbent troopers and first-line supervisors.
  - b. Analysis of resource materials and equipment utilized by troopers and provided by the state agency to the contractor.
  - c. Information provided from supervisory and/or command level uniformed personnel. Such information may be obtained through personal interview, focus groups, subject matter expert panel, etc.
- 2.2.3 The job task analysis shall include a representative sampling of physical activities encountered by troopers, corporals, and sergeants in the line-of-duty, and shall include a competent database for determining the nature of physical demands, their frequency, their criticality, etc.
- 2.2.4 After performing the job task analysis and determining the essential functions of a trooper, the contractor shall construct a testing device(s) that measures, with validity, an applicant's ability to perform such essential functions.
  - a. After the testing device(s) are constructed, the contractor shall administer such to the appropriate incumbent troopers and first-line supervisors in order to establish a valid cut-off score(s).
  - b. After establishing valid cut-off score(s), the contractor shall provide additional consulting services as described herein.
- 2.2.5 The contactor shall develop study materials for applicants and shall provide such study materials to the state agency for distribution to applicants.
  - a. The state agency estimates that there are 1,200 applicants per year.
- 2.2.6 From the research and job task analysis, the contractor shall develop a written job description for the trooper position which must comply with the Uniform Guidelines on Employee Selection Procedures and

federal, state, and court guidelines. The written job description shall be submitted as part of the final report, as specified in the Reporting Requirements stated herein.

Paragraph 2.2.7 added and remaining paragraph and subparagraph renumbered by Amendment #001

- 2.2.7 The contractor's applicant testing process shall be able to be administered in a consistent manner to ensure that all applicants have the same conditions and equipment (e.g. inside facility to ensure consistent weather conditions, portable equipment, etc).
- 2.2.8 Unless otherwise specified herein, the contractor shall furnish all material, labor, facilities, equipment, and supplies necessary to perform the services required herein.
  - a. If the state agency is capable, the state agency will provide any equipment required by the contractor for research and job task analysis regarding the testing of trooper physical skills.

### 2.3 Reporting Requirements:

- 2.3.1 By no later than thirty (30) calendar days after the effective date of the contract, the contractor shall provide the state agency with a preliminary outline of the organizational structure of the final report comprised of the job task analysis and job description for the state agency's review and approval.
  - a. The preliminary outline shall delineate the main topics and subtopics which will later be described in detail in the final report.
  - b. Beneath each topic and subtopic, the contractor shall furnish a brief narrative description of the subject matter encompassed by the topic or subtopic.
  - c. The state agency shall have the right to edit, modify, and/or rearrange the organizational structure, topics, and subtopics as it deems necessary to ensure the inclusion of all work required by the contract.
- 2.3.2 On a monthly basis by no later than fifteen (15) calendar days after the end of the reporting period, the contractor shall provide the state agency with a progress report outlining the following:
  - a. The specific tasks performed/completed during the reporting period.
  - b. The specific tasks completed to date and the completion dates of such tasks.
  - c. The specific tasks and projected completion date(s) remaining to be completed.
- 2.3.3 The final report must include all information gained as a result of the contractor's research and analysis and must be based on the comments and input received from the state agency as a result of reviews of the preliminary reports and documentation submitted. At a minimum, the contractor must include the following in the final report:
  - a. Documentation of all research and conclusions, and supporting rationale.
  - b. A completed job task analysis which lists the essential and non-essential functions of a trooper's job based on the knowledge, skills, and abilities necessary to successfully perform the job.
  - c. Documentation explaining the methodology utilized in conducting the research, assessments made and observed, conclusions drawn, and final decision making process used in determining essential and non-essential functions of a trooper.
- 2.3.4 Final Report The contractor shall complete and submit the final report to the state agency no later than twenty (20) weeks after the effective date of the contract.
  - a. However, by at least two (2) calendar weeks prior to the due date for submission of the final report, the contractor shall submit one hard copy and an electronic copy of a preliminary draft of the final report to the state agency for review and comment.
    - 1) If required by the state agency, the contractor shall modify and/or provide additional elaboration as deemed necessary to ensure a comprehensive and thoroughly written document

- as required by the requirements of the contract. The review by the state agency shall be completed within ten (10) working days of receipt of the draft.
- 2) If required by the state agency, the contractor shall prepare and submit a second draft of the final report to the state agency for review and comment. Additional drafts shall also be prepared if deemed necessary by state agency. For any additional drafts that are required, the contractor shall complete and submit the draft within five (5) calendar days from the date of receipt of the state agency's comments.
- b. Final Approved Report Prior to the required due date specified above and after completing all revisions to the draft as specified above, the contractor shall provide the state agency with the following quantities/formats of the final approved report as specified below:
  - 1) Five bound copies of the final approved report,
  - 2) One electronic copy of the final approved report in Microsoft compatible format,
  - 3) One unbound camera ready copy of the final approved report.
- c. If requested by the state agency, the contractor shall make an oral presentation of the final report in Jefferson City, MO, to state agency personnel or other organizations as deemed necessary by the state agency.

### 2.4 Invoicing and Payment Requirements:

- 2.4.1 Immediately upon award of the contract, the contractor needs to submit or must have already submitted a properly completed State Vendor ACH/EFT Application, since the State of Missouri intends to make contract payments through Electronic Funds Transfer.
  - a. If not already submitted, the contractor needs to obtain a copy of the State Vendor ACH/EFT Application and completion instructions from the Internet at:

### http://www.oa.mo.gov/purch/vendorinfo/vendorach.pdf

- b. The contractor must submit invoices on the contractor's original descriptive business invoice form and must use a unique invoice number with each invoice submitted. The unique invoice number will be listed on the State of Missouri's EFT addendum record to enable the contractor to properly apply the state agency's payment to the invoice submitted.
- 2.4.2 Invoicing After completion of all services required herein and after acceptance of the final report by the state agency, the contractor shall submit an invoice to the state agency at the address listed below:

Missouri State Highway Patrol Warehouse – 1510 E. Elm St. Jefferson City, MO 65101

- 2.4.3 Payments The contractor shall be paid the total firm fixed price stated on the Pricing Page for completion of services required herein.
- 2.4.4 Other than the payments specified above, no other payments shall be made to the contractor for any reason whatsoever.

### 2.5 Additional Consulting Requirements:

2.5.1 In the event that the Division of Purchasing and Materials Management exercises its option to renew the contract for additional contract periods pursuant to the renewal option provisions of this document, the contractor shall perform additional consulting services for the state agency related to the job task analysis and job description developed by the contractor.

2.5.2 The contractor shall perform additional consulting services on an as needed if needed basis, which may include, but not necessarily be limited to the following:

- a. Monitoring and updating the trooper job description, as necessary, and insuring that it continues to comply with all federal guidelines.
- b. Serving as an expert witness for the state agency on matters related to the trooper job functions and duties as documented in the comprehensive job analysis.
- c. Providing advice to the state agency on matters relating to the selection, retention, retirement, and/or promotion of personnel within the state agency.
- d. Making presentations relating to the selection, retention, retirement, and/or promotion of personnel within the state agency.
- e. The provision of study materials for applicants.
- 2.5.3 The state agency estimates, but in no way guarantees that the total amount of additional consulting that may be required will not exceed 360 hours per calendar year.
- 2.5.4 The timing and scheduling of any such consultation shall be mutually agreed between the contractor and the state agency at the time the state agency requests such consultation. However, the contractor must be able to schedule the consultation with a minimum of two (2) weeks notice.
- 2.5.5 Invoicing for Additional Consultation Services:
  - a. The contractor shall submit a monthly invoice itemizing all hours of additional consultation service provided during the month by personnel classification. The contractor shall support all hours invoiced with detailed time sheets as well as a report of activities performed.
- 2.5.6 Payment for Additional Consultation Services:
  - a. The contractor shall be paid for each hour of service provided at the firm, fixed hourly price applicable for the contract period, pursuant to the requirements of the contract.
  - b. In the provision of such consultation, for any approved travel performed, the contractor shall also be reimbursed for actual and reasonable travel and travel related expenses pursuant to the Office of Administration Travel Regulations. The contractor shall invoice for actual and reasonable travel and travel related expenses pursuant to the Office of Administration Travel Regulations and Contiguous US Per Diem Rates (CONUS).
    - 1) The contractor must have the prior written approval of the state agency for any such expenses. In addition, the contractor must have the prior approval of the state agency for any travel related expenses which may exceed the CONUS rates.
    - 2) The Office of Administration Travel Regulations can be found on the Internet by clicking on the Quick Link for Travel Regulations at the following address: <a href="http://www.oa.mo.gov/acct/">http://www.oa.mo.gov/acct/</a>. Although the actual mileage rate usually changes each July 1, the mileage reimbursement rate is currently \$0.415 per mile effective 07/01/06.
    - 3) The Contiguous US Per Diem Rates (CONUS) can be found by clicking on the link for "Per Diem Rates" at the following Internet address: http://www.gsa.gov
  - c. Other than the payments and reimbursements specified above, no other payment or reimbursement shall be made to the contractor for Additional Consulting.

### **2.6** Other Contractual Requirements:

2.6.1 Contract - A binding contract shall consist of: (1) the RFP, amendments thereto, and any Best and Final Offer (BAFO) request(s) with RFP changes/additions, (2) the contractor's proposal including any contractor BAFO response(s), (3) clarification of the proposal, if any, and (4) the Division of Purchasing and Materials Management's acceptance of the proposal by "notice of award" or by "purchase order". All Exhibits and Attachments included in the RFP shall be incorporated into the contract by reference.

- a. A notice of award issued by the State of Missouri does not constitute an authorization for shipment of equipment or supplies or a directive to proceed with services. Before providing equipment, supplies and/or services for the State of Missouri, the contractor must receive a properly authorized purchase order unless the purchase is equal to or less than \$3,000. State purchases equal to or less than \$3,000 may be processed with a purchase order or other form of authorization given to the contractor at the discretion of the state agency.
- b. The contract expresses the complete agreement of the parties and performance shall be governed solely by the specifications and requirements contained therein.
- c. Any change to the contract, whether by modification and/or supplementation, must be accomplished by a formal contract amendment signed and approved by and between the duly authorized representative of the contractor and the Division of Purchasing and Materials Management or by a modified purchase order prior to the effective date of such modification. The contractor expressly and explicitly understands and agrees that no other method and/or no other document, including correspondence, acts, and oral communications by or from any person, shall be used or construed as an amendment or modification to the contract.
- 2.6.2 Contract Period After completion by the contractor and acceptance by the state agency of the required services specified previously and at the expiration of the contract period, the Division of Purchasing and Materials Management shall have the right to renew the contract for three (3) additional contract periods, or portions thereof, pursuant to the following renewal option. In the event that the Division of Purchasing and Materials Management exercises such option, the contractor shall perform additional consultation services on an as needed, if needed basis or shall perform an expanded study, if required by the state agency, in accordance with the following:
- 2.6.3 Renewal Periods If the option for renewal is exercised by the Division of Purchasing and Materials Management, the contractor shall agree that the prices for the renewal period shall not exceed the maximum price for the applicable renewal period stated on the Pricing Page of the contract.
  - a. If renewal prices are not provided, then prices during renewal periods shall be the same as during the original contract period.
  - b. The Division of Purchasing and Materials Management does not automatically exercise its option for renewal based upon the maximum price and reserves the right to offer or to request renewal of the contract at a price less than the maximum price stated.
- 2.6.4 Termination The Division of Purchasing and Materials Management reserves the right to terminate the contract at any time, for the convenience of the State of Missouri, without penalty or recourse, by giving written notice to the contractor at least thirty (30) calendar days prior to the effective date of such termination. The contractor shall be entitled to receive just and equitable compensation for services and/or supplies delivered to and accepted by the State of Missouri pursuant to the contract prior to the effective date of termination.
- 2.6.5 Contractor Liability The contractor shall be responsible for any and all personal injury (including death) or property damage as a result of the contractor's negligence involving any equipment or service provided under the terms and conditions, requirements and specifications of the contract. In addition, the

contractor assumes the obligation to save the State of Missouri, including its agencies, employees, and assignees, from every expense, liability, or payment arising out of such negligent act.

- a. The contractor also agrees to hold the State of Missouri, including its agencies, employees, and assignees, harmless for any negligent act or omission committed by any subcontractor or other person employed by or under the supervision of the contractor under the terms of the contract.
- b. The contractor shall not be responsible for any injury or damage occurring as a result of any negligent act or omission committed by the State of Missouri, including its agencies, employees, and assignees.
- c. Under no circumstances shall the contractor be liable for any of the following: (1) third party claims against the state for losses or damages (other than those listed above) or (2) economic consequential damages (including lost profits or savings) or incidental damages, even if the contractor is informed of their possibility.
- 2.6.6 Insurance The contractor shall understand and agree that the State of Missouri cannot save and hold harmless and/or indemnify the contractor or employees against any liability incurred or arising as a result of any activity of the contractor or any activity of the contractor's employees related to the contractor's performance under the contract. Therefore, the contractor must acquire and maintain adequate liability insurance in the form(s) and amount(s) sufficient to protect the State of Missouri, its agencies, its employees, its clients, and the general public against any such loss, damage and/or expense related to his/her performance under the contract.
- 2.6.7 Subcontractors Any subcontracts for the products/services described herein must include appropriate provisions and contractual obligations to ensure the successful fulfillment of all contractual obligations agreed to by the contractor and the State of Missouri and to ensure that the State of Missouri is indemnified, saved, and held harmless from and against any and all claims of damage, loss, and cost (including attorney fees) of any kind related to a subcontract in those matters described in the contract between the State of Missouri and the contractor.
  - a. The contractor shall expressly understand and agree that he/she shall assume and be solely responsible for all legal and financial responsibilities related to the execution of a subcontract.
  - b. The contractor shall agree and understand that utilization of a subcontractor to provide any of the products/services in the contract shall in no way relieve the contractor of the responsibility for providing the products/services as described and set forth herein.
  - c. The contractor must obtain the approval of the State of Missouri prior to establishing any new subcontracting arrangements and before changing any subcontractors. The approval shall not be arbitrarily withheld.
- 2.6.8 Substitution of Personnel The contractor agrees and understands that the State of Missouri's agreement to the contract is predicated in part on the utilization of the specific individual(s) and/or personnel qualifications identified in the proposal. Therefore, the contractor agrees that no substitution of such specific individual(s) and/or personnel qualifications shall be made without the prior written approval of the state agency. The contractor further agrees that any substitution made pursuant to this paragraph must be equal or better than originally proposed and that the state agency's approval of a substitution shall not be construed as an acceptance of the substitution's performance potential. The State of Missouri agrees that an approval of a substitution will not be unreasonably withheld.
- 2.6.9 Contractor Status The contractor represents himself or herself to be an independent contractor offering such services to the general public and shall not represent himself/herself or his/her employees to be an employee of the State of Missouri. Therefore, the contractor shall assume all legal and financial responsibility for taxes, FICA, employee fringe benefits, workers compensation, employee insurance,

minimum wage requirements, overtime, etc., and agrees to indemnify, save, and hold the State of Missouri, its officers, agents, and employees, harmless from and against, any and all loss; cost (including attorney fees); and damage of any kind related to such matters.

- 2.6.10 Coordination The contractor shall fully coordinate all contract activities with those activities of the state agency. As the work of the contractor progresses, advice and information on matters covered by the contract shall be made available by the contractor to the state agency or the Division of Purchasing and Materials Management throughout the effective period of the contract.
- 2.6.11 Property of State All reports, documentation, and material developed or acquired by the contractor as a direct requirement specified in the contract shall become the property of the State of Missouri. Upon expiration, termination, or cancellation of the contract, all documents, data, reports, supplies, equipment, and accomplishments prepared, furnished or completed by the contractor pursuant to the terms of the contract shall become the property of the state agency.
- 2.6.12 Confidentiality The contractor shall agree and understand that all discussions with the contractor and all information gained by the contractor as a result of the contractor's performance under the contract shall be confidential and that no reports, documentation, or material prepared as required by the contract shall be released to the public without the prior written consent of the state agency.
- 2.6.13 Minority Business Enterprise/Women Business Enterprise (MBE/WBE) Participation The contractor must comply with the MBE/WBE participation levels committed to in the contractor's awarded proposal.
  - a. The contractor shall prepare and submit to the Division of Purchasing and Materials Management periodic reports detailing all payments to MBE/WBEs participating in the contract. The report must include MBE/WBE payments for the reporting period. The report shall be submitted on a monthly basis unless otherwise determined by the Division of Purchasing and Materials Management.
  - b. The Division of Purchasing and Materials Management and the Office of Supplier and Workforce Diversity (OSWD) will monitor the contractor's compliance in meeting the MBE/WBE participation levels committed to in the contractor's awarded proposal. If the contractor's payments to participating MBE/WBEs are less than the amount committed to in the contract, the state may cancel the contract, suspend or debar the contractor from participating in future state procurements, or retain payments to the contractor in an amount equal to the value of the MBE/WBE participation commitment less actual payments made by the contractor to MBE/WBEs. If the Division of Purchasing and Materials Management determines that the contractor is in compliance with the MBE/WBE participation commitment, the state will release the retained funds.
  - c. If a participating MBE/WBE fails to retain their certification or is unable to satisfactorily perform, the contractor must obtain other certified MBE/WBEs to fulfill the MBE/WBE participation requirements committed to in the contractor's awarded proposal. The contractor must obtain the written approval of the Division of Purchasing and Materials Management for any new MBE/WBE participants. This approval shall not be arbitrarily withheld. If the contractor cannot obtain a MBE/WBE replacement, the contractor must submit documentation to the Division of Purchasing and Materials Management detailing all efforts made to secure an MBE/WBE replacement. The Division of Purchasing and Materials Management shall have sole discretion in determining if the actions taken by the contractor constitute a good faith effort to secure the participation of MBE/WBEs and whether the contract will be amended to change the MBE/WBE participation commitment.

### 3. PROPOSAL SUBMISSION INFORMATION

### 3.1 Submission of Proposals:

3.1.1 ELECTRONIC SUBMISSION OF PROPOSALS THROUGH THE ON-LINE BIDDING/VENDOR REGISTRATION SYSTEM WEB SITE IS NOT AVAILABLE FOR THIS RFP.

- 3.1.2 When submitting a proposal, the offeror should include three (3) additional copies along with their original proposal. The front cover of the original proposal should be labeled "original" and the front cover of all copies should be labeled "copy".
  - a. Recycled Products The State of Missouri recognizes the limited nature of our resources and the leadership role of government agencies in regard to the environment. Accordingly, the offeror is requested, but not required, to print the proposal double sided using recycled paper, if possible, and minimize or eliminate the use of non-recyclable materials such as plastic report covers, plastic dividers, vinyl sleeves, and binding. Lengthy proposals may be submitted using printer or other loose leaf paper in a notebook or binder.
  - b. Open Records The offeror's proposal shall be considered an open record after a contract is executed or all proposals are rejected pursuant to Section RSMo 610.021. At that time, all proposals are scanned into the Division of Purchasing and Materials Management imaging system.
    - 1) The scanned information will be able for viewing through the Internet from the Division of Purchasing and Materials Management Public Record Search system. Therefore, the offeror is advised not to include any information in the proposal that the offeror does not want to be viewed by the public, including personal identifying information such as social security numbers.
    - 2) In preparing a proposal, the offeror should be mindful of document preparation efforts for imaging purposes and storage capacity that will be required to image the proposals and should limit proposal content to items that provide substance, quality of content, and clarity of information.
- 3.1.3 To facilitate the evaluation process, the offeror is encouraged to organize their proposal into sections that correspond with the individual evaluation categories described herein. The offeror is cautioned that it is the offeror's sole responsibility to submit information related to the evaluation categories and that the State of Missouri is under no obligation to solicit such information if it is not included with the proposal. The offeror's failure to submit such information may cause an adverse impact on the evaluation of the proposal.
  - a. Each section should be titled with each individual evaluation category and all material related to that category should be included therein.
  - b. The proposal should be page numbered.
  - c. The signed page one from the original RFP and all signed amendments should be placed at the beginning of the proposal.
- 3.1.4 Questions Regarding the RFP The offeror and the offeror's agents (including subcontractors, employees, consultants, or anyone else acting on their behalf) must direct all of their questions or comments regarding the RFP, the evaluation, etc., to the buyer of record indicated on the first page of this RFP.
  - a. The buyer may be contacted via e-mail or phone as shown on the first page, or via facsimile to 573-526-9817.
  - b. The offeror is advised that any questions received less than ten calendar days prior to the RFP opening date may not be answered.

c. Except as stated below, the offeror and the offeror's agents may not contact any other state employee regarding the RFP, the evaluation, etc., during the solicitation and evaluation process.

- 1) Inappropriate contacts are grounds for suspension and/or exclusion from specific procurements.
- 2) The offeror may contact the Office of Supplier and Workforce Diversity (OSWD) regarding MBE/WBE certification or subcontracting with MBE/WBE companies.
- 3) Offerors and their agents who have questions regarding this matter should contact the buyer.
- **3.2** Competitive Negotiation of Proposals The offeror is advised that under the provisions of this Request for Proposal, the Division of Purchasing and Materials Management reserves the right to conduct negotiations of the proposals received or to award a contract without negotiations. If such negotiations are conducted, the following conditions shall apply:
- 3.2.1 Negotiations may be conducted in person, in writing, or by telephone.
- 3.2.2 Negotiations will only be conducted with potentially acceptable proposals. The Division of Purchasing and Materials Management reserves the right to limit negotiations to those proposals which received the highest rankings during the initial evaluation phase. All offerors involved in the negotiation process will be invited to submit a best and final offer.
- 3.2.3 Terms, conditions, prices, methodology, or other features of the offeror's proposal may be subject to negotiation and subsequent revision. As part of the negotiations, the offeror may be required to submit supporting financial, pricing and other data in order to allow a detailed evaluation of the feasibility, reasonableness, and acceptability of the proposal.
- 3.2.4 The mandatory requirements of the Request for Proposal shall <u>not</u> be negotiable and shall remain unchanged unless the Division of Purchasing and Materials Management determines that a change in such requirements is in the best interest of the State of Missouri.

### 3.3 Evaluation and Award Process:

3.3.1 After determining that a proposal satisfies the mandatory requirements stated in the Request for Proposal, the evaluator(s) shall use both objective analysis and subjective judgment in conducting a comparative assessment of the proposal in accordance with the evaluation criteria stated below:

a.	Cost	45 points
	Experience and Reliability	_
	Expertise of Personnel	
	Method of Performance	
	MBE/WBE Participation	

- 3.3.2 After an initial screening process, a question and answer conference or interview may be conducted with the offeror, if deemed necessary by the Division of Purchasing and Materials Management. In addition, the offeror may be asked to make an oral presentation of their proposal during the conference. Attendance cost at the conference shall be at the offeror's expense. All arrangements and scheduling shall be coordinated by the Division of Purchasing and Materials Management.
- 3.3.3 Preference for Organizations for the Blind and Sheltered Workshops Pursuant to 34.165 RSMo, a five (5) bonus point preference shall be granted to offerors including products and/or services manufactured, produced or assembled by a qualified nonprofit organization for the blind established pursuant to 41 U.S.C. sections 46 to 48c or a sheltered workshop holding a certificate of approval from the Department of Elementary and Secondary Education pursuant to section 178.920 RSMo. Five bonus points will be added to the total evaluation points for offerors qualifying for the preference.

a. If the offeror is an organization for the blind or sheltered workshop, the offeror should provide evidence of qualifications (i.e., copy of certificate or certificate number).

- b. If the offeror is utilizing an organization for the blind or a sheltered workshop as a subcontractor, the offeror should submit: (1) a letter of intent signed by the organization for the blind or sheltered workshop describing the products/services they will provide and indicating their commitment to aid the contractor's performance under the prospective state contract and (2) evidence that the subcontractor qualifies as an organization for the blind or sheltered workshop.
- c. A list of Missouri sheltered workshops can be found at the following internet address: <a href="http://www.dese.mo.gov/divspeced/shelteredworkshops/index.html">http://www.dese.mo.gov/divspeced/shelteredworkshops/index.html</a>.

### 3.4 Evaluation of Cost:

- 3.4.1 The objective evaluation of cost shall be computed as follows for the original and each potential renewal period:
  - a. The cost evaluation shall be based on the firm fixed total cost stated on the Pricing Page for Job Task Analysis and Job Description Services. For each potential renewal period, an average per hour price for personnel for Additional Consulting Services shall be computed. The average per hour prices will then be multiplied by 360 hours to compute the total for Additional Consulting Services. In addition, the firm, fixed total price for study materials per applicant will be multiplied by 1200 applicants for each potential renewal period.
  - b. Cost evaluation points shall be determined using the sum of the total cost for the Job Task Analysis and Job Description Services, the total for Additional Consulting Services, the total for Study Materials for Applicants, and the following formula:

Lowest Responsive Offeror's Price	v	15		Cost suslingtion mainte
Compared Offeror's Price	- A	45	=	Cost evaluation points

c. The offeror shall agree and understand that the quantities used in the evaluation of cost are provided solely to document how cost will be evaluated. The State of Missouri makes no guarantee regarding the accuracy of the quantities stated nor does the State of Missouri intend to imply that the figures used for the cost evaluation in any way reflect actual nor anticipated usage.

### 3.5 Evaluation of Offeror's Experience and Reliability:

- 3.5.1 Experience and reliability of the offeror's organization will be considered subjectively in the evaluation process. Therefore, the offeror is advised to submit information concerning the offeror's organization and information documenting the offeror's experience in past performances, especially those performances related to the requirements of this RFP.
- 3.5.2 Prior Experience The offeror should complete Exhibit A with information related to previous and current services/contracts performed by the offeror's organization and any proposed subcontractors which are similar to the requirements of this RFP. In addition, the offeror should obtain the signature of the contact person referenced on the Exhibit verifying that that information presented is accurate. The contact person's signature also represents that the contact person is willing and will be available for contact by the State of Missouri in order to discuss the services performed by the offeror for the contact person's company.
- 3.5.3 Business Compliance The offeror must be in compliance with the laws regarding conducting business in the State of Missouri. The offeror certifies by signing the signature page of this original document and any amendment signature page(s) that the offeror and any proposed subcontractors either are presently in compliance with such laws or shall be in compliance with such laws prior to any resulting contract award.

The offeror shall provide documentation of compliance upon request by the Division of Purchasing and Materials Management. The compliance to conduct business in the state shall include, but not necessarily be limited to:

- a. Registration of business name (if applicable)
- b. Certificate of authority to transact business/certificate of good standing (if applicable)
- c. Taxes (e.g., city/county/state/federal)
- d. State and local certifications (e.g., professions/occupations/activities)
- e. Licenses and permits (e.g., city/county license, sales permits)
- f. Insurance (e.g., worker's compensation/unemployment compensation)

### 3.6 Evaluation of Expertise of Proposed Personnel:

- 3.6.1 The qualifications of the personnel proposed by the offeror to perform the requirements of this RFP, whether from the offeror's organization or from a proposed subcontractor, will be subjectively evaluated. Therefore, the offeror should submit detailed information related to the experience and qualifications, including education and training, of proposed personnel.
- 3.6.2 Personnel Expertise The offeror should provide the information requested on Exhibit B for each key person proposed to be assigned to provide the services required herein.
  - a. The information provided should be structured to emphasize relevant qualifications and experience of the personnel in completing contracts/performing services of a similar size and scope to the requirements of this RFP.
  - b. The information submitted should clearly identify previous experience of the person in performing similar services and should include beginning and ending dates, a description of the role of the person in such performances, results of the services performed, and whether the person is proposed for the same services for the State of Missouri.
- 3.6.3 Personnel Qualifications If personnel are not yet hired, the offeror should provide detailed descriptions of the required employment qualifications; and detailed job descriptions of the position to be filled, including the type of person proposed to be hired.
- 3.6.4 Licenses The offeror should submit a copy of all licenses and/or certifications related to the performance of the services required herein that are held by the personnel proposed to provide such services. If not submitted with the proposal, the State of Missouri reserves the right to request and obtain a copy of any license or certification required to perform the defined services prior to contract award.
- 3.6.5 For key personnel proposed by the offeror, the offeror should provide a listing of the litigation experience in the area of employment and job task analysis for law enforcement. The listing should include:
  - a. The names of all cases for which the offeror served as a expert or consultant, and
  - b. A brief summary of the issue litigated, date, and jurisdiction.

### **3.7** Evaluation of Method of Performance:

- 3.7.1 Proposals will be subjectively evaluated based on the offeror's plan for performing the requirements of the RFP. Therefore, the offeror should present information which demonstrates the method or manner in which the offeror proposes to satisfy these requirements and which confirms the offeror's ability to satisfy the requirements. The language of the narrative should be straightforward and limited to facts, solutions to problems, and plans of action.
- 3.7.2 Description of Proposed Services Exhibit C is provided for the offeror's use in providing information about the proposed method of performance. The offeror may also respond to the provisions in the Contractual Requirements by: (1) identifying each specific paragraph and subparagraph of the Contractual

Requirements by paragraph number, (2) then writing a description of how, when, by whom, with what, to what degree, why, where, etc., the requirement will be satisfied and otherwise detailing the offeror's understanding of the requirements and ability and methodology to successfully perform.

- 3.7.3 Schedule of Events The offeror should complete Exhibit D, or any other format, to describe the proposed schedule for performance of the requirements. In the event of overlapping or concurrent tasks, the use of a graphic chart (PERT, bar, line, etc.) may also be used.
- 3.7.4 Budget/Price Analysis The offeror should provide a budget or price analysis for the price quoted on the Pricing Page. Exhibit E is attached for the purpose of reflecting the offeror's breakdown of the quoted price and should be shown in sufficient detail to demonstrate those factors affecting the price such as staffing patterns and proposed hours, etc.
  - a. In the event of a discrepancy between the offeror's price breakdown and the Pricing Page, the Pricing Page shall govern.
  - b. All information contained in the offeror's price breakdown may be utilized in the subjective evaluation of any relevant evaluation criteria.

## 3.8 Evaluation of Offeror's Minority Business Enterprise (MBE)/ Women Business Enterprise (WBE) Participation:

- 3.8.1 In order for the Division of Purchasing and Materials Management (DPMM) to meet the provisions of Executive Order 05-30, it is desired the offeror secure participation of certified MBEs and WBEs in providing the products/services required in this RFP. The targets of participation recommended by the State of Missouri are 10% MBE and 5% WBE of the total dollar value of the contract.
  - a. These targets can be met by a qualified MBE/WBE offeror themselves and/or through the use of qualified subcontractors, suppliers, joint ventures, or other arrangements that afford meaningful opportunities for MBE/WBE participation.
  - b. Work performed by MBE/WBEs must provide a commercially useful function related to the delivery of the service/product required herein.
  - c. In order to be considered as meeting these targets, the MBE/WBEs must be "qualified" at the time the proposal is submitted. (See below for a definition of a qualified MBE/WBE.)
- 3.8.2 The offeror's proposed participation of MBE/WBE firms in meeting the targets of the RFP will be considered in the evaluation process as specified below:
  - a. The offeror's failure to provide any commercially useful MBE/WBE participation shall result in a score of 0 in this evaluation category.
  - b. Offerors meeting or exceeding the State of Missouri targets of 10% MBE and 5% WBE participation shall receive the maximum points in this category.
  - c. Lesser participation commitments shall receive a lesser amount of the maximum points.
- 3.8.3 If the offeror is proposing MBE/WBE participation, in order to receive evaluation consideration for MBE/WBE participation, the offeror <u>must</u> provide information on the offeror's proposed participation of MBE/WBE firms by submitting the following completed Exhibits with the proposal.

a. Participation Commitment – If the offeror is proposing MBE/WBE participation, the offeror must complete Exhibit F, Participation Commitment, in order to identify each proposed MBE and WBE as well as to identify the offeror's proposed total MBE/WBE participation commitment.

- b. Documentation of MBE/WBE Participation If the offeror is proposing MBE/WBE participation, the offeror must ensure that each MBE and WBE listed in Exhibit F, Participation Commitment, completes Exhibit G, Documentation of MBE/WBE Participation, which must be submitted with the offeror's proposal.
- c. Offerors Qualifying as MBE/WBE If the offeror submitting the proposal is a qualified MBE and/or WBE, the offeror must complete both the Participation Commitment and Documentation of MBE/WBE Participation Exhibits identified above.
- 3.8.4 Commitment If the offeror's proposal is awarded, the percentage level of MBE/WBE participation committed to by the offeror in Exhibit F, Participation Commitment, and verified in Exhibit G, Documentation of MBE/WBE Participation, shall be interpreted as a contractual requirement.
- 3.8.5 Definition Qualified MBE/WBE:
  - a. In order to be considered a qualified MBE or WBE for purposes of this RFP, the MBE/WBE must be certified by the State of Missouri, Office of Administration, Office of Supplier and Workforce Diversity (OSWD).
  - b. MBE or WBE means a business that is a sole proprietorship, partnership, joint venture, or corporation in which at least fifty-one percent (51%) of the ownership interest is held by minorities or women and the management and daily business operations of which are controlled by one or more minorities or women who own it.
  - c. Minority is defined as belonging to one of the following racial minority groups: African Americans, Native Americans, Hispanic Americans, Asian Americans, American Indians, Eskimos, Aleuts and other groups that may be recognized by the Office of Advocacy, United States Small Business Administration, Washington, D.C.
- 3.8.6 Resources A listing of several resources that are available to assist offerors in their efforts to identify and secure the participation of qualified MBEs and WBEs is available at the website shown below or by contacting the Office of Supplier and Workforce Diversity (OSWD) at:

Office of Administration, Office of Supplier and Workforce Diversity
Harry S Truman Bldg., Room 630
P.O. Box 809
Jefferson City, MO 65102
Phone: (877) 259-2963 or (573) 751-8130

Fax: (573) 522-8078

Web site: <a href="http://www.oa.mo.gov/oswd">http://www.oa.mo.gov/oswd</a>

### 4. PRICING PAGE

**4.1 Job Task Analysis and Job Description Services** – The offeror shall provide a firm, fixed total price for providing the Job Task Analysis and Job Description Services in accordance with the provisions and requirements of this RFP. All costs associated with providing the required services shall be included in the stated price.

Line	Item	Job Task Analysis and Job Description Services	\$ firm, fixed total price
001			

**4.2 Additional Consulting Services** – The offeror shall identify the personnel classifications proposed to provide the Additional Consulting Services, the names of the person(s) assigned to each classification, and the maximum price per hour for each personnel classification. If additional space is needed, the offeror may attach copies of this page.

Line Item	Personnel Classification	Name of Person(s) Proposed	First Renewal Period, Maximum Price Per Hour	Second Renewal Period, Maximum Price Per Hour	Third Renewal Period, Maximum Price Per Hour
002		1. 2. 3.	\$	\$	\$
003		1. 2. 3.	\$	\$	\$

**4.3 Study Materials for Applicants** – The offeror shall list the study materials to be provided to applicants and shall provide a firm, fixed price for such materials. The firm, fixed prices stated must remain unchanged for all potential renewal periods. If additional space is needed, the offeror may attach copies of this page.

Study Material	Firm, Fixed Price
1.	\$ Per Applicant
2.	\$ Per Applicant
3.	\$ Per Applicant
Line Item 004 – Total for Study Materials Per Applicant	\$ Total Per Applicant

**4.4 Organizations for the Blind or Sheltered Workshop -** If the offeror qualifies as either a nonprofit organization for the blind or a sheltered workshop, or if the offeror is proposing to include products and/or services manufactured, produced, or assembled by such an organization, the offeror should identify the name of the organization in the space below and should attach all supporting documentation, as referenced elsewhere herein.

Name & Address of Organization for Blind/Sheltered	
Workshop:	

4.5	Outside United States - If any products and/or services offered under this RFP are being manufactured
	or performed at sites outside the United States, the offeror MUST disclose such fact and provide details in
	the space below or on an attached page.

Are products and/or services being manufactured or performed at sites outside the United States?	Yes	 No	
Describe and provide details:			

**4.6 Employee/Conflict of Interest -** Offerors who are employees of the State of Missouri, a member of the General Assembly or a statewide elected official must comply with Sections 105.450 to 105.458 RSMo regarding conflict of interest. If the offeror and/or any of the owners of the offeror's organization are currently an employee of the State of Missouri, a member of the General Assembly or a statewide elected official, please provide the following information:

Name of State Employee, General Assembly Member, or Statewide Elected Official:	
In what office/agency are they employed?	
Employment Title:	
Percentage of ownership interest in	
offeror's organization:	%

### **EXHIBIT A**

### **PRIOR EXPERIENCE**

The offeror should copy and complete this form for each reference being submitted as demonstration of the offeror and subcontractor's prior experience. In addition, the offeror is advised that if the contact person listed for the reference is unable to be reached during the evaluation, the listed experience may not be considered.

Offeror Name or Subcontractor Name:		
R	eference Information (Prior Services Performed For:)	
Name of Reference Company:		
Address of Reference Company ✓ Street Address ✓ City, State, Zip		
Reference Contact Person Information:  ✓ Name  ✓ Phone #  ✓ E-mail Address		
Dates of Prior Services:		
Dollar Value of Prior Services		
Description of Prior Services Performed		
	the provided above, my signature below verifies that the information presented on this form is accurate. It of Missouri for additional discussions regarding my/my company's association with the offeror	
Signature of Referer	nce Contact Person Date of Signature	

## EXHIBIT B

 $\underline{\textbf{PERSONNEL EXPERTISE SUMMARY}} \\ \text{(Complete this Exhibit for personnel proposed. Resumes or summaries of key information may be provided)}$ 

Personnel		<b>Background and Expertise of Personnel and Planned Duties</b>
1.	(Name)	
	(Title)	
	(Proposed Role/Function)	
2.		
	(Name)	
	(Title)	
	(Proposed Role/Function)	
3.		
	(Name)	
	(Title)	
	(Proposed Role/Function)	
4.		
	(Name)	
	(Title)	
	(Proposed Role/Function)	
5.		
	(Name)	
	(Title)	
	(Proposed Role/Function)	
6.		
	(Name)	
	(Title)	
	(Proposed Role/Function)	

### **EXHIBIT C**

### METHOD OF PERFORMANCE

The offeror should present a written plan for performing the requirements specified in this Request for Proposal. In presenting such information, the offeror should specifically address each of the following issues:

- 1. The offeror should list and describe the following:
  - Any technology utilized, including software, scanning devices, or other needed computer related equipment or software
  - The type(s) of validity measured
  - The testing and scoring options of the selection devices
  - The length of the processes and timelines proposed
  - Various testing options available (e.g. remote, continuous, on-line)
  - Scoring cutoffs or banding methodology
  - Facility requirements to administer examinations (e.g. computer availability, indoor/outdoor fitness exams, etc.)
  - Security methods for selection process materials
- 2. The offeror should present a preliminary description of the physical skills testing equipment that may be necessary for the state agency to provide.
- 3. Economic Impact to Missouri the offeror should describe the economic advantages that will be realized as a result of the offeror performing the required services. The offeror should respond to the following:
  - Provide a description of the proposed services that will be performed and/or the proposed products that will be provided by Missourians and/or Missouri products.
  - Provide a description of the economic impact returned to the State of Missouri through tax revenue obligations.
  - Provide a description of the company's economic presence within the State of Missouri (e.g., type of facilities: sales offices; sales outlets; divisions; manufacturing; warehouse; other), including Missouri employee statistics.
- 4. Organizational Chart The offeror should provide an organizational chart showing the staffing and lines of authority for the key personnel to be used. The organizational chart should include (1) The relationship of service personnel to management and support personnel, (2) The names of the personnel and the working titles of each, and (3) Any proposed subcontractors including management, supervisory, and other key personnel.
  - The organizational chart should outline the team proposed for this project and the relationship of those team members to each other and to the management structure of the offeror's organization.

### **EXHIBIT D**

### SCHEDULE OF EVENTS

Schedule of Events - The offeror should briefly and sequentially describe the tasks or events and time line proposed to accomplish the requirements as well as the personnel proposed to perform each task and the number of work hours for each person.

"Completion Day" should be specified as a certain number of days from effective date of the contract until completion of the specific task and should be expressed as calendar days, not actual days.

<sup>&</sup>quot;Workhours" should indicate that time each assigned person will spend on the specific task.

Task or Event	Completion Day	Assigned Personnel	Work- hours
Effective Date of Contract	1	N/A	N/A

<sup>&</sup>quot;Assigned Personnel" should be identified by name rather than project title unless such personnel are yet to be hired.

### **EXHIBIT E**

### **BUDGET/PRICE ANALYSIS**

The offeror should complete the following table in sufficient detail for information regarding the services proposed

Budget Categories	Quantity	Unit Price	Total
Professional Personnel (list)	<del>.</del>	<u> </u>	
1.		\$	\$
2.		\$	\$
3.		\$	\$
4.		\$	\$
5.		\$	\$
6.		\$	\$
7.		\$	\$
8.		\$	\$
Total Professional Personnel		•	\$
Support Personnel (list)			
1.		\$	\$
2.		\$	\$
3.		\$	\$
4.		\$	\$
5.		\$	\$
Total Support Personnel		•	\$
Travel Expenses (list)			
1.		\$	\$
2.		\$	\$
3.		\$	\$
4.		\$	\$
5.		\$	\$
Total Travel Expenses			\$
Materials and Supplies (list)			
1.		\$	\$
2.		\$	\$
3.		\$	\$
4.		\$	\$
5.		\$	\$
Total Materials and Supplies			\$
Other Components/Overhead (List)			
1.		\$	\$
2.		\$	\$
3.		\$	\$
4.		\$	\$
5.		\$	\$
Total Other Components/Overhead			\$
Total Price (must equal the price quoted on the Pricing Page)			\$

### **EXHIBIT F**

### **PARTICIPATION COMMITMENT**

If proposing MBE/WBE participation, the offeror must indicate below the percentage of qualified MBE and WBE participation committed to in relation to the total dollar value of the contract. (Note: Products/services provided by MBE/WBEs must provide a commercially useful function related to the delivery of the products/services required herein.) This completed Exhibit must be submitted with the offeror's proposal.

If the offeror is a qualified MBE and/or WBE, the offeror must indicate the percentage of the contract value that the offeror will provide themselves.

NOTE: In order to be a **qualified** MBE or WBE for purposes of this RFP, the MBE/WBE must be certified by the State of Missouri, Office of Administration, Office of Supplier and Workforce Diversity (OSWD).

Name of MBE	Percentage of Total Contract Value	Name of WBE	Percentage of Total Contract Value
1.		1.	
2.		2.	
3.		3.	
4.		4.	
5.		5.	
Total MBE:		Total WBE:	

Authorized Signature of Offeror	Date

# EXHIBIT G DOCUMENTATION OF MBE/WBE PARTICIPATION

If proposing MBE/WBE participation, the offeror must provide a copy of this page to each proposed MBE/WBE. Each MBE/WBE proposed by the offeror in the proposal must complete a copy of this Exhibit separately. If the offeror qualifies as a MBE and/or WBE, the offeror must also complete this Exhibit. Each of these Exhibits completed by a proposed MBE/WBE must be submitted with the offeror's proposal.

Indicate approp	priate business classification(s): BE WBE
Name of MBE/WBE firm:	
Address:	Phone #:
City/State/Zip:	Fax #:
Email Address:	
	E/WBE company proposed for participation) will be providing. BEs must provide a commercially useful function related to the
contract for the products/services you are providi	ation committed to in relation to the total dollar value of the ing
Provide or attach an explanation of the assumption	ons used in the development of the above percentage.
Each MBE/WBE must provide their State of M Office of Equal Opportunity) certification number	Missouri, Office of Supplier and Workforce Diversity (formerly or below.
By signing below, the undersigned hereby affirms that the companiobtained certification from the State of Missouri, Office of Adminis	y listed above meets the definition of a MBE or WBE as defined in RSMo 37.020 and has tration, Office of Supplier and Workforce Development (OSWD).
Name of MBE/WBE Owner:	Date:
MBE/WBE Certification No.:	Certification Expiration Date:
Federal Employer Identification No./Social Secu	rity No.:
Aut	horized Signatures:
MRF/WRF Owner/Ren Authorized Signature	Date Offeror Authorized Signature Date

### STATE OF MISSOURI

## DIVISION OF PURCHASING AND MATERIALS MANAGEMENT TERMS AND CONDITIONS -- REQUEST FOR PROPOSAL

### 1. TERMINOLOGY/DEFINITIONS

Whenever the following words and expressions appear in a Request for Proposal (RFP) document or any amendment thereto, the definition or meaning described below shall apply.

- a. <u>Agency and/or State Agency</u> means the statutory unit of state government in the State of Missouri for which the equipment, supplies, and/or services are being purchased by the **Division of Purchasing and Materials Management (DPMM)**. The agency is also responsible for payment.
- b. **Amendment** means a written, official modification to an RFP or to a contract.
- c. <u>Attachment</u> applies to all forms which are included with an RFP to incorporate any informational data or requirements related to the performance requirements and/or specifications.
- d. Proposal Opening Date and Time and similar expressions mean the exact deadline required by the RFP for the receipt of sealed proposals.
- e. Offeror means the person or organization that responds to an RFP by submitting a proposal with prices to provide the equipment, supplies, and/or services as required in the RFP document.
- f. Buyer means the procurement staff member of the DPMM. The Contact Person as referenced herein is usually the Buyer.
- g. Contract means a legal and binding agreement between two or more competent parties, for a consideration for the procurement of equipment, supplies, and/or services
- h. Contractor means a person or organization who is a successful offeror as a result of an RFP and who enters into a contract.
- i. Exhibit applies to forms which are included with an RFP for the offeror to complete and submit with the sealed proposal prior to the specified opening date and time
- j. Request for Proposal (RFP) means the solicitation document issued by the DPMM to potential offerors for the purchase of equipment, supplies, and/or services as described in the document. The definition includes these Terms and Conditions as well as all Pricing Pages, Exhibits, Attachments, and Amendments thereto.
- k. May means that a certain feature, component, or action is permissible, but not required.
- 1. Must means that a certain feature, component, or action is a mandatory condition.
- m. <u>Pricing Page(s)</u> applies to the form(s) on which the offeror must state the price(s) applicable for the equipment, supplies, and/or services required in the RFP. The pricing pages must be completed and submitted by the offeror with the sealed proposal prior to the specified proposal opening date and time.
- n. <u>RSMo (Revised Statutes of Missouri)</u> refers to the body of laws enacted by the Legislature which govern the operations of all agencies of the State of Missouri. Chapter 34 of the statutes is the primary chapter governing the operations of DPMM.
- Shall has the same meaning as the word <u>must</u>.
- p. Should means that a certain feature, component and/or action is desirable but not mandatory.

### 2. APPLICABLE LAWS AND REGULATIONS

- a. The contract shall be construed according to the laws of the State of Missouri. The contractor shall comply with all local, state, and federal laws and regulations related to the performance of the contract to the extent that the same may be applicable.
- b. To the extent that a provision of the contract is contrary to the Constitution or laws of the State of Missouri or of the United States, the provisions shall be void and unenforceable. However, the balance of the contract shall remain in force between the parties unless terminated by consent of both the contractor and the DPMM.
- c. The contractor must be registered and maintain good standing with the Secretary of State of the State of Missouri and other regulatory agencies, as may be required by law or regulations.
- d. The contractor must timely file and pay all Missouri sales, withholding, corporate and any other required Missouri tax returns and taxes, including interest and additions to tax.
- e. The exclusive venue for any legal proceeding relating to or arising out of the RFP or resulting contract shall be in the Circuit Court of Cole County, Missouri.

### 3. OPEN COMPETITION/REQUEST FOR PROPOSAL DOCUMENT

- a. It shall be the offeror's responsibility to ask questions, request changes or clarification, or otherwise advise the DPMM if any language, specifications or requirements of an RFP appear to be ambiguous, contradictory, and/or arbitrary, or appear to inadvertently restrict or limit the requirements stated in the RFP to a single source. Any and all communication from offerors regarding specifications, requirements, competitive proposal process, etc., must be directed to the buyer from the DPMM, unless the RFP specifically refers the offeror to another contact. Such communication should be received at least ten calendar days prior to the official proposal opening date.
- b. Every attempt shall be made to ensure that the offeror receives an adequate and prompt response. However, in order to maintain a fair and equitable procurement process, all offerors will be advised, via the issuance of an amendment to the RFP, of any relevant or pertinent information related to the procurement. Therefore, offerors are advised that unless specified elsewhere in the RFP, any questions received less than ten calendar days prior to the RFP opening date may not be answered.
- c. Offerors are cautioned that the only official position of the State of Missouri is that which is issued by the DPMM in the RFP or an amendment thereto. No other means of communication, whether oral or written, shall be construed as a formal or official response or statement.
- d. The DPMM monitors all procurement activities to detect any possibility of deliberate restraint of competition, collusion among offerors, price-fixing by offerors, or any other anticompetitive conduct by offerors which appears to violate state and federal antitrust laws. Any suspected violation shall be referred to the Missouri Attorney General's Office for appropriate action.
- e. The RFP is available for viewing and downloading on the state's On-Line Bidding/Vendor Registration System website. Premium registered offerors are electronically notified of the proposal opportunity based on the information maintained in the State of Missouri's vendor database. If a Premium registered offeror's e-mail address is incorrect, the offeror must update the e-mail address themselves on the state's On-Line Bidding/Vendor Registration System website.
- f. The DPMM reserves the right to officially amend or cancel an RFP after issuance. Premium registered offerors who received e-mail notification of the proposal opportunity when the RFP was established and Premium registered offerors who have responded to the RFP on-line prior to an amendment being issued will receive e-mail notification of the amendment(s). Premium registered offerors who received e-mail notification of the proposal opportunity when the RFP was established and Premium registered offerors who have responded to the proposal on-line prior to a cancellation being issued will receive e-mail notification of a cancellation issued prior to the exact closing time and date specified in the RFP.

### 4. PREPARATION OF PROPOSALS

a. Offerors must examine the entire RFP carefully. Failure to do so shall be at offeror's risk.

b. Unless otherwise specifically stated in the RFP, all specifications and requirements constitute minimum requirements. All proposals must meet or exceed the stated specifications and requirements.

- c. Unless otherwise specifically stated in the RFP, any manufacturer names, trade names, brand names, information and/or catalog numbers listed in a specification and/or requirement are for informational purposes only and are not intended to limit competition. The offeror may offer any brand which meets or exceeds the specification for any item, but must state the manufacturer's name and model number for any such brands in the proposal. In addition, the offeror shall explain, in detail, (1) the reasons why the proposed equivalent meets or exceeds the specifications and/or requirements and (2) why the proposed equivalent should not be considered an exception thereto. Proposals which do not comply with the requirements and specifications are subject to rejection without clarification.
- d. Proposals lacking any indication of intent to offer an alternate brand or to take an exception shall be received and considered in complete compliance with the specifications and requirements as listed in the RFP.
- e. In the event that the offeror is an agency of state government or other such political subdivision which is prohibited by law or court decision from complying with certain provisions of an RFP, such a offeror may submit a proposal which contains a list of statutory limitations and identification of those prohibitive clauses which will be modified via a clarification conference between the DPMM and the offeror, if such offeror is selected for contract award. The clarification conference will be conducted in order to agree to language that reflects the intent and compliance of such law and/or court order and the RFP. Any such offeror needs to include in the proposal, a complete list of statutory references and citations for each provision of the RFP which is affected by this paragraph.
- f. All equipment and supplies offered in a proposal must be new, of current production, and available for marketing by the manufacturer unless the RFP clearly specifies that used, reconditioned, or remanufactured equipment and supplies may be offered.
- g. Prices shall include all packing, handling and shipping charges FOB destination, freight prepaid and allowed unless otherwise specified in the RFP.
- h. Prices offered shall remain valid for 90 days from proposal opening unless otherwise indicated. If the proposal is accepted, prices shall be firm for the specified contract period.
- i. Any foreign offeror not having an Employer Identification Number assigned by the United States Internal Revenue Service (IRS) must submit a completed IRS Form W-8 prior to or with the submission of their proposal in order to be considered for award.

### 5. SUBMISSION OF PROPOSALS

- a. Proposals may be submitted by delivery of a hard copy to the DPMM office. Electronic submission of proposals by Premium registered offerors through the State of Missouri's On-Line Bidding/Vendor Registration System website is not available unless stipulated in the RFP. Delivered proposals must be sealed in an envelope or container, and received in the DPMM office located at 301 West High St, Rm 630 in Jefferson City, MO no later than the exact opening time and date specified in the RFP. All proposals must (1) be submitted by a duly authorized representative of the offeror's organization, (2) contain all information required by the RFP, and (3) be priced as required. Hard copy proposals may be mailed to the DPMM post office box address. However, it shall be the responsibility of the offeror to ensure their proposal is in the DPMM office (address listed above) no later than the exact opening time and date specified in the RFP.
- b. The sealed envelope or container containing a proposal should be clearly marked on the outside with (1) the official RFP number and (2) the official opening date and time. Different proposals should not be placed in the same envelope, although copies of the same proposal may be placed in the same envelope.
- c. A proposal submitted electronically by a Premium registered offeror may be modified on-line prior to the official opening date and time. A proposal which has been delivered to the DPMM office, may be modified by signed, written notice which has been received by the DPMM prior to the official opening date and time specified. A proposal may also be modified in person by the offeror or its authorized representative, provided proper identification is presented before the official opening date and time. Telephone or telegraphic requests to modify a proposal shall not be honored.
- d. A proposal submitted electronically by a Premium registered offeror may be canceled on-line prior to the official opening date and time. A proposal which has been delivered to the DPMM office, may only be withdrawn by a signed, written notice or facsimile which has been received by the DPMM prior to the official opening date and time specified. A proposal may also be withdrawn in person by the offeror or its authorized representative, provided proper identification is presented before the official opening date and time. Telephone, e-mail, or telegraphic requests to withdraw a proposal shall not be honored.
- e. When submitting a proposal electronically, the Premium registered offeror indicates acceptance of all RFP terms and conditions by clicking on the "Submit" button on the Electronic Bid Response Entry form. Offerors delivering a hard copy proposal to DPMM must sign and return the RFP cover page or, if applicable, the cover page of the last amendment thereto in order to constitute acceptance by the offeror of all RFP terms and conditions. Failure to do so may result in rejection of the proposal unless the offeror's full compliance with those documents is indicated elsewhere within the offeror's response.

### 6. PROPOSAL OPENING

- a. Proposal openings are public on the opening date and at the opening time specified on the RFP document. Only the names of the respondents shall be read at the proposal opening. Premium registered vendors may view the same proposal response information on the state's On-Line Bidding/Vendor Registration System website. The contents of the responses shall not be disclosed at this time.
- b. Proposals which are not received in the DPMM office prior to the official opening date and time shall be considered late, regardless of the degree of lateness, and normally will not be opened. Late proposals may only be opened under extraordinary circumstances in accordance with 1 CSR 40-1.050.

### 7. PREFERENCES

- a. In the evaluation of proposals, preferences shall be applied in accordance with Chapter 34 RSMo. Contractors should apply the same preferences in selecting subcontractors
- b. By virtue of statutory authority, a preference will be given to materials, products, supplies, provisions and all other articles produced, manufactured, made or grown within the State of Missouri and to all firms, corporations or individuals doing business as Missouri firms, corporations or individuals. Such preference shall be given when quality is equal or better and delivered price is the same or less.
- c. In accordance with Executive Order 05-30, contractors are encouraged to utilize certified minority and women-owned businesses in selecting subcontractors.

### 8. EVALUATION/AWARD

- a. Any clerical error, apparent on its face, may be corrected by the buyer before contract award. Upon discovering an apparent clerical error, the buyer shall contact the offeror and request clarification of the intended proposal. The correction shall be incorporated in the notice of award. Examples of apparent clerical errors are:

  1) misplacement of a decimal point; and 2) obvious mistake in designation of unit.
- b. Any pricing information submitted by an offeror shall be subject to evaluation if deemed by the DPMM to be in the best interest of the State of Missouri.
- c. The offeror is encouraged to propose price discounts for prompt payment or propose other price discounts that would benefit the State of Missouri. However, unless otherwise specified in the RFP, pricing shall be evaluated at the maximum potential financial liability to the State of Missouri.
- d. Awards shall be made to the offeror whose proposal (1) complies with all mandatory specifications and requirements of the RFP and (2) is the lowest and best proposal, considering price, responsibility of the offeror, and all other evaluation criteria specified in the RFP and any subsequent negotiations and (3) complies with Sections 34.010 and 34.070 RSMo and Executive Order 04-09.
- e. In the event all offerors fail to meet the same mandatory requirement in an RFP, DPMM reserves the right, at its sole discretion, to waive that requirement for all offerors and to proceed with the evaluation. In addition, the DPMM reserves the right to waive any minor irregularity or technicality found in any individual proposal.

- The DPMM reserves the right to reject any and all proposals.
- g. When evaluating a proposal, the State of Missouri reserves the right to consider relevant information and fact, whether gained from a proposal, from a offeror, from offeror's references, or from any other source.
- h. Any information submitted with the proposal, regardless of the format or placement of such information, may be considered in making decisions related to the responsiveness and merit of a proposal and the award of a contract.
- i. Negotiations may be conducted with those offerors who submit potentially acceptable proposals. Proposal revisions may be permitted for the purpose of obtaining best and final offers. In conducting negotiations, there shall be no disclosure of any information submitted by competing offerors.
- j. Any award of a contract shall be made by notification from the DPMM to the successful offeror. The DPMM reserves the right to make awards by item, group of items, or an all or none basis. The grouping of items awarded shall be determined by DPMM based upon factors such as item similarity, location, administrative efficiency, or other considerations in the best interest of the State of Missouri.
- Pursuant to Section 610.021 RSMo, proposals and related documents shall not be available for public review until after a contract is executed or all proposals are rejected.
- The DPMM posts all proposal results on the On-line Bidding/Vendor Registration System website for Premium registered offerors to view for a reasonable period
  after proposal award and maintains images of all proposal file material for review. Offerors who include an e-mail address with their proposal will be notified of
  the award results via e-mail
- m. The DPMM reserves the right to request clarification of any portion of the offeror's response in order to verify the intent of the offeror. The offeror is cautioned, however, that its response may be subject to acceptance or rejection without further clarification.
- n. Any proposal award protest must be received within ten (10) calendar days after the date of award in accordance with the requirements of 1 CSR 40-1.050 (10).
- o. The final determination of contract(s) award shall be made by DPMM.

### 9. CONTRACT/PURCHASE ORDER

- a. By submitting a proposal, the offeror agrees to furnish any and all equipment, supplies and/or services specified in the RFP, at the prices quoted, pursuant to all requirements and specifications contained therein.
- b. A binding contract shall consist of: (1) the RFP, amendments thereto, and any Best and Final Offer (BAFO) request(s) with RFP changes/additions, (2) the contractor's proposal including any contractor BAFO response(s), (3) clarification of the proposal, if any, and (4) DPMM's acceptance of the proposal by "notice of award" or by "purchase order." All Exhibits and Attachments included in the RFP shall be incorporated into the contract by reference.
- c. A notice of award issued by the State of Missouri does not constitute an authorization for shipment of equipment or supplies or a directive to proceed with services. Before providing equipment, supplies and/or services for the State of Missouri, the contractor must receive a properly authorized purchase order unless the purchase is equal to or less than \$3,000. State purchases equal to or less than \$3,000 may be processed with a purchase order or other form of authorization given to the contractor at the discretion of the state agency.
- d. The contract expresses the complete agreement of the parties and performance shall be governed solely by the specifications and requirements contained therein. Any change to the contact, whether by modification and/or supplementation, must be accomplished by a formal contract amendment signed and approved by and between the duly authorized representative of the contractor and the DPMM or by a modified purchase order prior to the effective date of such modification. The contractor expressly and explicitly understands and agrees that no other method and/or no other document, including correspondence, acts, and oral communications by or from any person, shall be used or construed as an amendment or modification to the contract.

### 10. INVOICING AND PAYMENT

- a. The State of Missouri does not pay state or federal taxes unless otherwise required under law or regulation.
- b. The statewide financial management system has been designed to capture certain receipt and payment information. For each purchase order received, an invoice must be submitted that references the purchase order number and must be itemized in accordance with items listed on the purchase order. Failure to comply with this requirement may delay processing of invoices for payment.
- c. The contractor shall not transfer any interest in the contract, whether by assignment or otherwise, without the prior written consent of the DPMM.
- d. Payment for all equipment, supplies, and/or services required herein shall be made in arrears unless otherwise indicated in the RFP.
- e. The State of Missouri assumes no obligation for equipment, supplies, and/or services shipped or provided in excess of the quantity ordered. Any unauthorized quantity is subject to the state's rejection and shall be returned at the contractor's expense.
- f. All invoices for equipment, supplies, and/or services purchased by the State of Missouri shall be subject to late payment charges as provided in Section 34.055
- g. The State of Missouri reserves the right to purchase goods and services using the state purchasing card.

### 11. DELIVERY

Time is of the essence. Deliveries of equipment, supplies, and/or services must be made no later than the time stated in the contract or within a reasonable period of time, if a specific time is not stated.

### 12. INSPECTION AND ACCEPTANCE

- a. No equipment, supplies, and/or services received by an agency of the state pursuant to a contract shall be deemed accepted until the agency has had reasonable opportunity to inspect said equipment, supplies, and/or services.
- b. All equipment, supplies, and/or services which do not comply with the specifications and/or requirements or which are otherwise unacceptable or defective may be rejected. In addition, all equipment, supplies, and/or services which are discovered to be defective or which do not conform to any warranty of the contractor upon inspection (or at any later time if the defects contained were not reasonably ascertainable upon the initial inspection) may be rejected.
- c. The State of Missouri reserves the right to return any such rejected shipment at the contractor's expense for full credit or replacement and to specify a reasonable date by which replacements must be received.
- d. The State of Missouri's right to reject any unacceptable equipment, supplies, and/or services shall not exclude any other legal, equitable or contractual remedies the state may have.

### 13. WARRANTY

- a. The contractor expressly warrants that all equipment, supplies, and/or services provided shall: (1) conform to each and every specification, drawing, sample or other description which was furnished to or adopted by the DPMM, (2) be fit and sufficient for the purpose expressed in the RFP, (3) be merchantable, (4) be of good materials and workmanship, and (5) be free from defect.
- b. Such warranty shall survive delivery and shall not be deemed waived either by reason of the state's acceptance of or payment for said equipment, supplies, and/or services.

### 14. CONFLICT OF INTEREST

a. Officials and employees of the state agency, its governing body, or any other public officials of the State of Missouri must comply with Sections 105.452 and 105.454 RSMo regarding conflict of interest.

b. The contractor hereby covenants that at the time of the submission of the proposal the contractor has no other contractual relationships which would create any actual or perceived conflict of interest. The contractor further agrees that during the term of the contract neither the contractor nor any of its employees shall acquire any other contractual relationships which create such a conflict.

### 15. REMEDIES AND RIGHTS

- a. No provision in the contract shall be construed, expressly or implied, as a waiver by the State of Missouri of any existing or future right and/or remedy available by law in the event of any claim by the State of Missouri of the contractor's default or breach of contract.
- b. The contractor agrees and understands that the contract shall constitute an assignment by the contractor to the State of Missouri of all rights, title and interest in and to all causes of action that the contractor may have under the antitrust laws of the United States or the State of Missouri for which causes of action have accrued or will accrue as the result of or in relation to the particular equipment, supplies, and/or services purchased or procured by the contractor in the fulfillment of the contract with the State of Missouri.

### 16. CANCELLATION OF CONTRACT

- a. In the event of material breach of the contractual obligations by the contractor, the DPMM may cancel the contract. At its sole discretion, the DPMM may give the contractor an opportunity to cure the breach or to explain how the breach will be cured. The actual cure must be completed within no more than 10 working days from notification, or at a minimum the contractor must provide DPMM within 10 working days from notification a written plan detailing how the contractor intends to cure the breach
- b. If the contractor fails to cure the breach or if circumstances demand immediate action, the DPMM will issue a notice of cancellation terminating the contract immediately.
- c. If the DPMM cancels the contract for breach, the DPMM reserves the right to obtain the equipment, supplies, and/or services to be provided pursuant to the contract from other sources and upon such terms and in such manner as the DPMM deems appropriate and charge the contractor for any additional costs incurred thereby.
- d. The contractor understands and agrees that funds required to fund the contract must be appropriated by the General Assembly of the State of Missouri for each fiscal year included within the contract period. The contract shall not be binding upon the state for any period in which funds have not been appropriated, and the state shall not be liable for any costs associated with termination caused by lack of appropriations.

### 17. COMMUNICATIONS AND NOTICES

Any notice to the contractor shall be deemed sufficient when deposited in the United States mail postage prepaid, transmitted by facsimile, transmitted by e-mail or hand-carried and presented to an authorized employee of the contractor.

### 18. BANKRUPTCY OR INSOLVENCY

- a. Upon filing for any bankruptcy or insolvency proceeding by or against the contractor, whether voluntary or involuntary, or upon the appointment of a receiver, trustee, or assignee for the benefit of creditors, the contractor must notify the DPMM immediately.
- b. Upon learning of any such actions, the DPMM reserves the right, at its sole discretion, to either cancel the contract or affirm the contract and hold the contractor responsible for damages.

### 19. INVENTIONS, PATENTS AND COPYRIGHTS

The contractor shall defend, protect, and hold harmless the State of Missouri, its officers, agents, and employees against all suits of law or in equity resulting from patent and copyright infringement concerning the contractor's performance or products produced under the terms of the contract.

### 20. NON-DISCRIMINATION AND AFFIRMATIVE ACTION

In connection with the furnishing of equipment, supplies, and/or services under the contract, the contractor and all subcontractors shall agree not to discriminate against recipients of services or employees or applicants for employment on the basis of race, color, religion, national origin, sex, age, disability, or veteran status. If the contractor or subcontractor employs at least 50 persons, they shall have and maintain an affirmative action program which shall include:

- a. A written policy statement committing the organization to affirmative action and assigning management responsibilities and procedures for evaluation and dissemination:
- b. The identification of a person designated to handle affirmative action;
- c. The establishment of non-discriminatory selection standards, objective measures to analyze recruitment, an upward mobility system, a wage and salary structure, and standards applicable to layoff, recall, discharge, demotion, and discipline;
- d. The exclusion of discrimination from all collective bargaining agreements; and
- e. Performance of an internal audit of the reporting system to monitor execution and to provide for future planning.

If discrimination by a contractor is found to exist, the DPMM shall take appropriate enforcement action which may include, but not necessarily be limited to, cancellation of the contract, suspension, or debarment by the DPMM until corrective action by the contractor is made and ensured, and referral to the Attorney General's Office, whichever enforcement action may be deemed most appropriate.

### 21. AMERICANS WITH DISABILITIES ACT

In connection with the furnishing of equipment, supplies, and/or services under the contract, the contractor and all subcontractors shall comply with all applicable requirements and provisions of the Americans with Disabilities Act (ADA).

### 22. FILING AND PAYMENT OF TAXES

The commissioner of administration and other agencies to which the state purchasing law applies shall not contract for goods or services with a vendor if the vendor or an affiliate of the vendor makes sales at retail of tangible personal property or for the purpose of storage, use, or consumption in this state but fails to collect and properly pay the tax as provided in chapter 144, RSMo. For the purposes of this section, "affiliate of the vendor" shall mean any person or entity that is controlled by or is under common control with the vendor, whether through stock ownership or otherwise. Therefore offeror's failure to maintain compliance with chapter 144, RSMo may eliminate their proposal from consideration for award.

### 23. TITLES

Titles of paragraphs used herein are for the purpose of facilitating reference only and shall not be construed to infer a contractual construction of language.

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